

Sahara Heating & Plumbing Ltd

Unit 15, The Rubicon Centre

Broad Ground Road

Lakeside, Redditch

Worcestershire, B98 8YP

Telephone: 01527 454351 Mobile: 07734 409093

Email: sahara.heating@btinternet.com

Website: www.saharaheating.co.uk



Terms and Conditions

1. Save where otherwise agreed in writing Sahara Heating & Plumbing Ltd. ('the company') shall execute the works on the following terms and conditions, which are incorporated into the contract between the company and the customer and the acceptance of the company's quotation will signify acceptance of these terms and conditions.
2. The company shall comply with, and give all notices required by, any statute, any statutory instrument, rule or order or any regulation or bye-law applicable to the works and shall pay all fees and charges in respect of the works legally recoverable from it.
3. The company shall complete the works in accordance with this quotation with due diligence and in a good and workmanlike manner using materials and workmanship of the quality and standards therein specified.
4. The company shall use its best endeavours to complete the works within any period of time specifically agreed in writing between the company and the customer, but this will not form the basis of the contract and the company shall not be liable for any delays caused by reasons beyond its reasonable control, including but without prejudice to the generality of the foregoing, inclement weather and delays in obtaining materials from suppliers.
5. In the event of any variation to the works by the customer, both orally or in writing, this variation will be confirmed by the company in writing and unless the order is rescinded within seven days shall be treated as confirmed.
6. Wherever possible a quotation will be given for any additional works or variations to the contract, but otherwise will be charged at a fair price based on the variation.
7. The company will not be liable to the customer for any unforeseen site conditions not apparent at time of survey and without opening up the existing structure or ground works.
8. If on installation the building is found to have any structural defects, infestation or other serious defect the company shall inform the customer accordingly and agree to postpone the works until the customer, at the customer's expense, has rectified the problem.
9. In the event of any such postponement the company shall be entitled to be paid for all materials on site.

Registered Office: Unit 15, The Rubicon Centre, Broad Ground Road
Lakeside, Redditch, Worcs, B98 8YP
Registered in the United Kingdom, Number: 07189493
VAT No. 170 5216 34



10. All materials and equipment on site which form part of the contract works shall remain the property and be in exclusive possession of the company until such time as the contract sum has been paid in full.
11. Value Added Tax will be charged at the rate prevailing at the time of completion of the works.
12. The company shall be entitled to payment as follows and as detailed in this quotation:
 - a. Balance in full on completion of work
13. The company shall be entitled to charge interest per day on all outstanding monies at the rate of 5% over Bank of England Base rate prevailing at the time the monies are due.
14. In the event of any dispute arising during the course of or subsequent to completion of the contract the customer will not be entitled to withhold payment in excess of an amount representing a reasonable valuation of the work required to rectify or replace any allegedly defective works which are the subject of the dispute.
15. The quotation includes for essential making good after fitting/installation but does not include for redecoration and ancillary works such as refitting curtain rails, carpets, alarms, telephone points etc.
16. The company guarantees the works in accordance with its statutory obligations and individual manufacturer warranties at the time of installation. Workmanship is guaranteed for 12 months from completion.
17. This guarantee is conditional on the works being adequately and properly maintained and does not cover any physical damage caused by misuse, impact, or abrasion.
18. Notice of any claim under this guarantee must be made in writing to the company within fourteen days of the alleged defect becoming apparent.
19. This guarantee is not transferable unless requested in writing and agreed to by the company, and is subject to an administration fee, which will be advised by the company at the time of the request.

Cancellation of Contracts concluded in the Customer's Home or Place of Work

Notice of Right to Cancel

Company Details: Sahara Heating & Plumbing Ltd

Customer Details:

Date:

Contract Number/Ref:

You have the right to cancel this contract within 14 days of receiving this notice. You can do this by completing the cancellation form below and sending by post or e-mail to the address above. You may be required to pay for goods or services if performance of the contract has begun with your written agreement before the end of the cancellation period.



Cancellation Form

If you wish to cancel the contract you must do so in writing and deliver personally or send (which may be done by electronic mail) this to the person named below. You may use this form if you wish to, but you do not have to.

Complete, detach and return this form only if you wish to cancel the contract.

To: Elaine Chadwick, Sahara Heating & Plumbing Ltd.

I/We hereby give notice that I/We wish to cancel our contract number/ref: _____

Signed: _____

Date: _____

Name and address:

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